

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 05-APR-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 721047
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.				
Signature of Owner _____		Date ____/____/____		
VEHICLE INFORMATION				
Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make FORD TRUCK	Vehicle Model F350	Vehicle Year 1999	
Current Odometer Reading _____				
Purchase Date 01-OCT-1998	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 5.4L No Cylinders _____	
☒ New ☐ Used			☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult Truck ☐ Motorcycle ☒ Pick Up Truck ☐ Other _____		
FAILED COMPONENT(S)/PART(S) INFORMATION				
Component 03270000	Part Name(s) BRAKES:HYDRAULIC:SHOE:DISC BRAKE SYSTEM		Location ☐ Left ☐ Right ☐ Front ☐ Rear	
Failed Part(s) ☐ Original ☐ Replacement		No of Failures 7		
Date(s) of Failure(s) 01-OCT-1999 Mileage at Failure(s) 10005 Vehicle Speed at Failure(s) 50		Failed Part(s) Available? ☐ Yes ☐ No		
NHTSA Previously Contacted? ☐ Yes ☐ No				
APPLICATION INCIDENT INFORMATION				
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)				
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____	
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No		
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)				
AT 10009 MILES I HAD BRAKE SHUTTER(VEHICLE WOULD SHAKE) WHEN APPLYING THE BRAKES. THIS WOULD OCCUR MORE AT HIGHWAY SPEEDS. I BROUGHT THE VEHICLE TO A FORD DEALER (MONACO FORD 767 NEW LONDON TNPk PO BOX 110 GLASTONBURY CT 06033 PHONE 1-800-727-2377)AND THEY REPAIRED THE PROBLEM. ON A NUMBER OF OCCASIONS IN THE FOLLOWING MONTHS I HAVE REPEATEDLY HAD THE SAME PROBLEM AND THE DEALER HAS REPEATEDLY REPAIRED THE PROBLEM. I HAVE LISTED THE DATES AND MILEAGE. SECOND OCCURENCE JUNE 1999 MILEAGE 22876. THIRD OCCURENCE JUNE 1999 MILEAGE 24225. FOURTH, OCT 1999 MILEAGE 36370. FIFTH, JAN 2000 MILEAGE 46492. IN FEB OF THIS YEAR THE PROBLEM CAME BACK AGAIN AND I CONTACTED THE DEALER AND THEY STATED TO ME THAT THEY DIDN'T KNOW WHAT ELSE TO DO AND FORD WASN'T GIV				
CONTINUED ON BACK (SEE)				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				