

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-APR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720992

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1J4FX58S1VC704328	JEEP	GRAND CHEROKEE	1997	

Purchase Date 01-APR-1997	Dealer's Name _____	Engine Size (CID/CC/L) 4.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000	Part Name(s) FUEL:THROTTLE LINKAGES AND CONTROL:PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 50	Date(s) of Failure(s) 15-APR-1998 Mileage at Failure(s) 12000 Vehicle Speed at Failure(s) 40	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ACCELERATOR STICKS WHEN DRIVING. THE PROBLEM OCCURS WHEN THE VEHICLE IS ON A DOWNHILL GRADE IN A LOWER GEAR WHILE USING THE LOWER GEAR TO LIMIT DOWNHILL SPEED. WHILE DRIVING DOWNHILL THE THROTTLE STICKS WHEN A SMALL AMOUNT OF POWER IS ADDED TO MAINTAIN A GIVEN SPEED. WHILE DRIVING UNDER THESE CONDITIONS I CAN ADD BRAKES AND THE THROTTLE (RPM) CONTINUES TO STAY AT APPROXIMATELY 3000 RPM. AT THIS POINT IF I PUT THE TRANSMISSION INTO NEUTRAL BUT THROTTLE STAYS AT HIGH RPM AS I CONTINUE TO COAST DOWNHILL AND DOESN'T REDUCE RPM UNTIL THE CAR HAS SLOWED TO A STOP. IT'S INTERESTING, HOW WHEN IN NEUTRAL THAT THE VEHICLE RECOGNIZES THE SPEED, THEN REDUCES THE RPM TO IDLE SPEED ONCE IT HAS SLOWED TO A STOP. IF I KEEP THE CAR IN GEAR WHILE BREAKING TO A STOP

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.