

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720744

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3HD46T5RF333855	DODGE	INTREPID	1994	

Purchase Date 01-JUN-1994	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	---	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000 13420000 05110000	Part Name(s) SUSPENSION:INDEPENDENT FRONT STRUCTURE:DOOR ASSEMBLY:HINGE AND ATTACHMENTS ENGINE:MOUNTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>13-JUL-1995</u> Mileage at Failure(s) <u>14640</u> Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

FRONT END OF VEHICLE WOULD SHAKE WHEN APPLYING BRAKES, RATTLING NOISE UNDER HOOD, ALL FOUR DOOR HINGES WOULD SQUEAK AND DROP WHEN OPENING THE DOORS THIS WAS RETURNED SEVERAL TIMES TO DEALER, AND STILL BACK DOORS DO NOT WORK PROPERLY. ENGINE MOUNTS WENT OUT, RUBBER MOULDING AROUND INSIDE OF DRIVERS DOOR FELL OFF 3 TIMES FINALLY THEY GLUED IT ON AGAIN. ENGINE CHECK LIGHT KEPT COMING ON THEY REPLACED THE SENSOR EVEN THOUGH THEY DIDN'T KNOW WHAT WAS WRONG, THE BRAKES AND ROTORS GAVE OUT CHRYSLER WAS CONTACTED AND THEY REFUSED TO REPLACE ROTORS BECAUSE IT WAS NOT COVERED UNDER WARRANTY. TRANSMISSION STILL SLIPS WHEN APPLYING GAS TO PEDAL. VEHICLE SITS AND THEN SURGES. VEHICLE IS IN SHOP AGAIN FOR LOUD THUMPING NOISE IN FRONT END OF VEHICLE POSSIBLY

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.