

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

28-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720706

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2G1WW12M5T9284615	CHEVROLET	MONTE CARLO	1996	

Purchase Date 01-OCT-1996	Dealer's Name _____	Engine Size (CID/COIL) <u>V6/3.</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000 08540100 08530002	Part Name(s) ENGINE:OTHER PARTS ELECTRICAL SYSTEM:IGNITION:SPARK CONTROL COMPUTER ELECTRICAL SYSTEM:IGNITION:COIL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) <u>17-DEC-1997</u> Mileage at Failure(s) <u>2260</u> Vehicle Speed at Failure(s) <u>15</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THERE ARE MANY THINGS WRONG WITH MY VEHICLE AND NOW THE WARRANTY IS UP AND ITS NOT CHEAP TO REPAIR MAJOR PARTS THAT SHOULDN'T NEED REPAIR AT THIS TIME AND MILEAGE ON THIS VEHICLE(21,287). I LOOKED UP THE LEMON LAW ON MY INTERNET AND MY CAR DEFINITELY QUALIFIES AS A LEMON WHICH IS A SHAME BECAUSE I LOVE MY CAR. I ALREADY HAD REPLACES 3 SPARK PLUGS, 3 CYLINDERS IN THE ENGINE, IGNITION COIL, 3 CD PLAYERS, BRAKES, LEFT TURN SIGNAL. LET'S PUT IT THIS WAY WHEN I WALK INTO THE DEALERSHIP FOR REPAIR THEY KNOW ME BY FIRST NAME, AND THEN THEY ASK ME WHAT'S WRONG THIS TIME? IT'S VERY EMBARRASSING TO HAVE THIS MANY PROBLEMS. IF I COULD AFFORD A LAWYER I WOULD FILE MY CAR AS A LEMON BUT I WOULD GET MY MONEYS WORTH BACK FOR ALL THE PROBLEMS AT 21,287 MILEAGE. AND IT WILL BE 4 YEARS

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.