

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

24-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720559

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1XP5DB9X6WD466893	PETERBILT	379	1998	

Purchase Date 01-APR-1998	Dealer's Name _____	Engine Size (CID/CC/L) CAT 34	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03352000	Part Name(s) BRAKES:INTERCONNECTING ASSEMBLY (WIRING:CONNECTING:E	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 07-JUL-1998 Mileage at Failure(s) 39000 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I DON'T KNOW WHERE TO START. WE HAVE BEEN FIGHTING WITH PACCAR FOR ALMOST TWO YEARS NOW. MY HUSBANDS TRUCK, LISTED ON THE INCLUDED FORM, WAS ALMOST BRAND NEW WHEN IT CAUGHT FIRE AND BURNT BEYOND REPAIR. WE HAVE RECENTLY HIRED A LAYWER TO HELP US IN THIS CASE. THAT IS WHY I DON'T WANT YOU TO NOTIFY PETERBILT. OUR INSURANCE COMPANY HIRED A FIRE INVESTIGATOR AND WE WERE TOLD THAT THE FIRE WAS CAUSED BY A FAULTY BRAKE SPRING. WE ARE STILL TRYING TO GET THE REPORT FROM OUR INSURANCE COMPANY. THEY HAVE THE REPORT AND THEY WON'T RELEASE A COPY OF IT TO US. OUR HANDS ARE TIRED AT THIS POINT. PLEASE SEND US ANY INFORMATION YOU HAVE OBTAINED ON ANY SIMILAR FIRES IN PERTERBILTS (OR MERITOR BRAKES). WE ARE DESPERATE TO STOP THIS FROM HAPPENING AGAIN. MY HUSBAND WAS A

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.