



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

22-MAR-2000

Od_or _____
R_dt _____
od_rt _____
up_ltr _____

Reference No.

720458

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door) KNJPT06H8M6133978	Vehicle Make FORD	Vehicle Model FESTIVA	Vehicle Year 1991	Current Odometer Reading
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Purchase Date 01-APR-1995	Dealer's Name _____	Engine Size (CID/CC/L) 1.3SOH	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbell ☐ 2-Point Belt	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 12130000	Part Name(s) INTERIOR SYSTEMS: PASSIVE RESTRAINT: BELTS	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-MAY-1995 Mileage at Failure(s) 42000 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DRIVER'S SIDE ELETRONIC SEATBELT DOES NOT AUTOMATICIALLY LOCK/UNLOCK. I HAVE TO TUG ON IT TO START THE MOTOR. WORKS BETTER IN WARM CLIMATE. CALLED FREEDOM FORD IN HAMPTON, VIRGINIA AND WAS TOLD NOT COVERED. VEHICLE HAD 50K MILES ON IT THEN. TWO YEARS LATER, BELT GETTING WORSE, AND NOW I DRIVE IT W/OUT BELT IN CLIP DUE TO TRACK NOT WANTING TO SLIDE BELT BACK TO RESTRAIN. I CONTACTED FORD AND THEY TOLD ME THAT IT WAS NOT COVERED, AND THAT I WOULD HAVE TO PAY FOR THIS TO BE FIXED. I GOT A \$350 ESTIMATE TO FIX IT. DIDN'T KNOW YOU HAD TO PAY FOR SAFETY... VERY DISAPPOINTED IN THE CUSTOMER SERVICE. *AK

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.