

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

19-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720336

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP4047SF156366	FORD	MUSTANG	1995	

Purchase Date 01-AUG-1998	Dealer's Name _____	Engine Size (CID/CC/L) 3.8 LI	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☒ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150021	Part Name(s) ENGINE:GASKETS:VALVE COVER	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 28-DEC-2000 Mileage at Failure(s) 04627 Vehicle Speed at Failure(s) 20	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

1995 FORD MUSTANG-3.8LITER BLOWN HEAD GASKET- CONTACTED FORD-SAID NOT THEIR PROBLEM. CONTACTED KRON.COM AND FORD ANNOUNCED RECALLS ON 700,000 VEHICLES FOR 1994 AND 1995 WITH 3.8 LITER ENGINES. ONLY LISTED LIMITED SALES CARS/VANS-WINDSTAR,TAURUS. MY PROBLEM IS I HAVE THE SAME ENGINE WITH THE SAME PROBLEM, BUT FORD DENIES INCLUDING THE MUSTANG. IS THE REASON BECAUSE THEY SOLD TOO MANY MUSTANGS AND IT WOULD COST FORD TOO MUCH FOR THE REPAIRS?. THE HEAD GASKETS ARE FACTORY, AND FORD USES THEIR OWN PRODUCT ON ALL 3.8 LITER ENGINES. THE DEALERSHIP, LITHIA FORD IN NAPA, DIAGNOSED THE PROBLEM AND KNEW ABOUT THE PROBLEM AND SAID NOTHING ABOUT THE RECALL. PLEASE CONTACT ME OR LEAVE MESSAGE 707-966-2605 OR 707-315-5930. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.