

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

18-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720297

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
J81RF2366L7520681	GEO	STORM	1990	

Purchase Date 01-AUG-1999	Dealer's Name _____	Engine Size (CID/CC/L) 1.6L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	---	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 03-AUG-1999 Mileage at Failure(s) 137352 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	--------------------------------	---------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

EVERY SINCE IVE HAD THE CAR IN AUG OF 1999 THE STRUTS OR SHOCKS, WHICHEVER IT HAS, HAVE BEEN SHOT...THE CAR ROCKS SIDE TO SIDE WHEN I DRIVE OVER A BUMP OR A DIP... THE SCARIEST PART OF THAT IS THAT IT HAPPENS MORE ON THE FREEWAY AND I ALSO HAVE THREE KIDS IN THE CAR WITH ME, IVE ALMOST LOST CONTROL OF THE CAR A COUPLE OF TIMES...CANT FIX THE PROBLEM BECAUSE THE PART IS JUST TOO EXPENSIVE....ALSO THE PASSENGER DOOR HAS NOT OPENED SINCE IVE HAD THE CAR....IVE TRIED WORKING ON IT BUT ITS JUST TO HARD TO GET THE PANEL OFF THE DOOR...EARLIER THIS MONTH MY WATER PUMP STARTED LEAKING AND ON 03/10/00 IT FINALLY WENT OUT AND AT THE SAME TIME THE TIMING BELT BROKE....SO NOW IM WITHOUT A CAR...HOPEFULLY NOTHING ELSE HAPPENED....THE CVBOOT ON THE FRONT DRIVERS SIDE IS ALSO TORN...SO MOST LIKE

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.