

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720264

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKFK16K0PJ740207	GMC	SUBURBAN	1993	

Purchase Date 01-JAN-1994	Dealer's Name _____	Engine Size (CID/CC/L) 5.7L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 07430000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM POWER TRAIN:DRIVELINE:DIFFERENTIAL UNIT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) 03-JUN-1997 Mileage at Failure(s) 130708 Vehicle Speed at Failure(s) 55	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE MADE SURE I HAVE DONE PREVENTIVE MAINTENANCE TO ENSURE THAT NOTHING MAJOR WOULD HAPPEN. HOWEVER, I SPENT \$2,600 TO REPLACE THE REAR DIFFERENTIAL IN 1997 AND NOW AFTER PUTTING THE CAR IN REVERSE ON 3/17/00 THE REAR DIFFERENTIAL EXPLODED. NOW THE MECHANICS ARE TELLING ME THAT IT WILL COST 4,000 BECAUSE THERE ARE NO USED IDFFERENTIALS AVAILABLE BECAUSE THEY ARE ALL BROKEN. I HAVE SPENT THOUSANDS FIXING THE ROTARS, EVEN AFTER GETTING REGULAR BRAKE INSPECTIONS. OTHER ITEMS I DID NOT REPORT ARE THE THREE REAR PASSENGER SEAT BELTS THAT BROKE, THE DOOR LOCKS CONSTANTLY GET SUCK AND I HAVE TO USE A SCREW DIRIVER TO UNLOCK THEM, AND IT TAKES TWO HANDS TO TURN THE KEY LOCKS BECAUSE THEY ARE SO HARD TO TURN. WITH ALL THAT SAID, MY MJAOR CONCERN IS WH

CONTINUED ON BACK OF FORM

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.