

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

17-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720225

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FUPCSZB3YLB73622	Vehicle Make FREIGHTLINER	Vehicle Model FLD120	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-AUG-1999	Dealer's Name _____	Engine Size (CID/CC/L) 500	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13100000 02700000	Part Name(s) STRUCTURE:FRAME:MEMBERS AND BODY TIRES	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 01-AUG-1999 Mileage at Failure(s) 20000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE LEFT REAR FRAME RAIL IS TWISTED, BENT AND SAGGING CONFIRMED BY 4 FRAME SHOP INSPECTIONS CAUSING THE LARGE TRUCK TO HANDLE WITH DIFFICULTY AND SAFELY. THIS IS CAUSING UNNECESSARY RAPID TIRE WEAR AND IS A DANGER TO THE PUBLIC ON THE ROAD. FRIEHTLINER HAS SAID BY THEIR OWN DISTRICT SERVICE MANAGER, PAUL NEWMAN, THAT THIS IS A NON-ISSUE AND AFTER ALL THE PROFESSIONALS REPORTS HE, THE DSM, SAID HE SEES NOTHING WRONG AND WILL THEREFORE NOT REPLACE THE TRUCK WITH A BUY-BACK NOR WILL HE AUTHORIZE ANY REPAIRS. HE, PAUL NEWMAN, OFFERED US 2 NEW STEER TIRES AND ANOTHER (4TH) ALIGNMENT JUST TO SEE WHAT HAPPENS. THIS VEHICLE HAS TO BE WRESTLED TO DRIVE BETWEEN THE LINES ON THE ROAD WHEN IT IS PULLING A LOAD AND THEREFORE IS A DANGER TO NOT ONLY THE DRIVER BI

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.