

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

16-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

720209

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B7HF16Y2YS578430	DODGE TRUCK	RAM 1500	2000	

Purchase Date 01-JAN-2000	Dealer's Name _____	Engine Size (CID/CC/L) 5.9L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02100000	Part Name(s) SUSPENSION:INDEPENDENT FRONT	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 16-JAN-2000 Mileage at Failure(s) 50 Vehicle Speed at Failure(s) 0	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

(1) TIRE PRESSURE - UNABLE TO ATTAIN A SERVICE TICKET (2) REPLACE FRONT TIRE - FAULTY SIDE WALL - UNABLE TO ATTAIN A SERVICE TICKET (3) CHECK ALIGNMENT, STEERING WHEEL OFF CENTER. UNKNOWN AS TO WHAT WAS DONE - DID GET A SERVICE TICKET. FOR SOME REASON THEY WERE LOOKING FOR TIRE SHIMMY AT ABOUT 30 MPH. AT A LATER DATE I WAS DISCUSSING THIS SHIMMY REPAIR WITH SERVICE TECH RON JACOBS. HE INFORMED ME THAT HE DID THAT SERVICE TICKET, AND HE COULD NOT FIND A SHIMMY PROBLEM WHILE ROAD TESTING THE TRUCK, BUT DID NOTICE THAT THE STEERING WAS OFF. (4) I CALLED RON THOMSON (OWNER OF THOMPSON DODGE) TO TALK ABOUT WHAT WAS GOING ON AND EXPLAINED THE PROBLEM IN DETAIL. I TOOK THE TRUCK BACK IN FOR SERVICE ONCE AGAIN AND PICKED IT UP LATER THAT EVENING. I SPOKE TO RON JACOBS ABOUT THE R

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.