

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

12-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719992

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1B3ES47C0WD672604	Vehicle Make DODGE	Vehicle Model NEON	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-JUN-1998	Dealer's Name _____	Engine Size (CID/CC/L) 4 CYL	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000	Part Name(s) ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 5	Date(s) of Failure(s) 09-JUL-1998 Mileage at Failure(s) 2113 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE DATE THAT I PUT DOWN EARLIER, IS THE FIRST TIME THE ENGINE CHECK LIGHT CAME ON. IT HAPPENED AGAIN ON 7/29/98, MILEAGE 3,549; AGAIN ON 10/22/98, MILEAGE 8,234; 11/12/99, MILEAGE 27,421; AND AGAIN ON 1/10/00, MILEAGE 31,000. EVERYTIME THIS HAPPENS, MY CAR LOOSES POWER! I AM ON THE HIGHWAY ALL THE TIME AND THIS IS A VERY BIG PROBLEM. ALSO, WHEN THIS HAPPENS MY REAR DEFROSTER DOES NOT WORK PROPERLY AND MY RADIO SOUNDS FUNNY. THIS CAR HAS BEEN IN NUMEROUS TIMES AND THEY CANNOT SEEM TO FIX IT. MY WARRENTY WILL BE UP VERY SOON AND I AM STILL HAVING THE SAME PROBLEM. THE CAR IS STARTING AGAIN TO LOOSE POWER, BUT IT WILL RUN LIKE THIS FOR QUITE AWHILE BEFORE THE LIGHT COMES ON! THIS IS VERY OBVIOUSLY A MANUFACUTURER DEFECT AND THEY DO NOT WANT TO TAKE RESPONSIBILITY FOR IT! A

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.