

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

11-MAR-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719953

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 4TASN92N0YZ629770	Vehicle Make TOYOTA TRUCK	Vehicle Model TACOMA	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-FEB-2000	Dealer's Name _____	Engine Size (CID/CC/L) 3.4	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10220000	Part Name(s) VISUAL SYSTEMS:MIRRORS:REARVIEW:EXTERIOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 17-FEB-2000 Mileage at Failure(s) 14 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

TO: NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION, I BOUGHT A BRAND NEW 2000 TOYOTA TACOMA PRERUNNER A COUPLE OF WEEKS AGO AND I NOTICED THAT THERE IS SOMETHING WRONG WITH MY DRIVER SIDE MIRROR. I TALKED TO THE SERVICE DEPARTMENT IN THE DEALERSHIP AND THEY CHANGED THE MIRROR FOR ME. THE PROBLEM IS STILL THERE. IT IS HARD TO FOCUS ON WHAT IS ON THE MIRROR AND IT BOTHERS MY EYES. ON THE FIRST DAY I HAD A RED EYE AND A LITTLE BIT OF PAIN. AFTER THAT I COULDN'T USE MY MIRROR. THE MIRROR IS CLOSED SINCE I BOUGHT THE CAR. I WENT BACK TO THE DEALERSHIP AND THEY SHOWED ME COUPLE OUTER TRUCKS, IT WAS SAME TING I ASKED WHAT SHOULD I DO THEY TOLD ME THAT THEY CAN NOT DO ANYTHING ELSE AND I SHOULD CALL TOYOTA. I CALLED THERE AND THE DAY AFTER SOMEBODY FROM THE DEALERSHIP (TON

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.