

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

03-MAR-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

719622

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FALP4441SF168006	FORD	MUSTANG	1995	

Purchase Date 01-SEP-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.8L</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 11110000 05150021 12424000	Part Name(s) HEATER:WATER:DEFROSTER:DEFOGGER:HEATER CORE:WATER ENGINE:GASKETS:VALVE COVER INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:TEL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>26-DEC-2000</u> Mileage at Failure(s) <u>66600</u> Vehicle Speed at Failure(s) <u>35</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE HEATER IN MY 1995 FORD MUSTANG WOULD NOT PRODUCE WARM AIR AND THEN THE "CHECK ENGINE" LIGHT CAME ON. THE CAR WAS LOOKED AT BY A MECHANIC WHO REPLACED THE THERMOSTAT. HOWEVER, HEAT WAS STILL NOT PRODUCED AND THE ODOR OF ANTIFREEZE BECAME APPARENT. MY MECHANIC AT OCEAN STREE AUTO REPAIR IN SOUTH PORTALND, ME, CALLED YANKEE FORD DEALER IN SOUTH PORTLAND, ME AND WAS TOLD THE HEAD GASKET ON THIS 3.8L V6 ENGINE WAS DEFECTIVE AND RECALLED. I WAS INFORMED BY MY MECHANIC AT OCEAN ST AUTO AS WELL AS THE SERVICE MANAGER AT YANKEE FORD THIS PART WOULD BE REPLACED AT NO COST TO ME UNDER EXTENDED WARRANTY. WITHIN A HALF HOUR I RECEIVED A CALL FROM THE SERVICE MANAGER AT YANKEE FORD INFORMING ME THE RECALL ONLY APPLIED TO THE TAURUS AND WINDSTA

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.