

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

29-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719470

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JM3LV5221R0614585	MAZDA TRUCK	MPV	1994	

Purchase Date 01-AUG-1997	Dealer's Name _____	Engine Size (CID/CC/L) 3.0L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150031 05150000	Part Name(s) ENGINE:CAMSHAFT (8/82) ENGINE:OTHER PARTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 01-JUL-1998 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THIS PROBLEM WITH THE LIFTERS HAS BEEN REPORTED TWO SEPARATE TIMES. BOTH TIMES WE WERE GIVEN A MAJOR RUN AROUND IN ORDER TO GET THIS ISSUE TAKEN CARE OF. ON THE FIRST VISIT WERE TOLD THAT KNOCKING WAS NORMAL FOR A ENGINE TO DO. WHICH I STRONGLY DISAGREED WITH. AFTER GOING INTO THE ENGINE IT WAS FOUND THERE THERE WAS SOME COLLAPSED LIFTERS. SOON AFTER THE REPAIR THE PROBLEM RESURFACED, THIS TIME SPACERS WERE INSTALLED. I WAS TOLD THAT NOT ENOUGH OIL WAS REACHING THE LIFTERS. AFTER THIS THE KNOCKING WAS GONE FOR A LONG PERIOD OF TIME AND I THOUGH THE PROBLEM WAS TAKEN CARE OF. UNTILL WE MOVED TO GEORGIA IN JULY OF 98 THE PROBLEM HAS BEEN WITH US UNTILL PRESENT. I CAN SAFTLY SAY THAT I TAKE VERY GOOD CARE OF THE VAN THE OIL IS CHANGED ON A 20

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.