

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%; vertical-align: top;"> Data Received 27-FEB-2000 </td> <td style="width: 50%; vertical-align: top;"> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Od_or _____</td> <td style="width: 50%;">R_dt _____</td> </tr> <tr> <td>od_rt _____</td> <td>up_ltr _____</td> </tr> </table> </td> </tr> <tr> <td colspan="2" style="vertical-align: top;"> Reference No. 719359 </td> </tr> </table>		Data Received 27-FEB-2000	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Od_or _____</td> <td style="width: 50%;">R_dt _____</td> </tr> <tr> <td>od_rt _____</td> <td>up_ltr _____</td> </tr> </table>	Od_or _____	R_dt _____	od_rt _____	up_ltr _____	Reference No. 719359	
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Reference No. 719359											
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.											
Signature of Owner _____ Date ____/____/____											
VEHICLE INFORMATION											
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) KNDJA7235W5562909		Vehicle Make KIA	Vehicle Model SPORTAGE								
Purchase Date 01-SEP-1999 ☐ New ☒ Used		Dealer's Name _____ City _____ State _____ Zip Code _____	Vehicle Year 1998 Engine Size (CID/CC/L) 2.0L No Cylinders _____								
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No								
Drive Train ☐ Front ☐ Rear ☒ 4-Wheel		Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____									
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____											
FAILED COMPONENT(S)/PART(S) INFORMATION											
Component 00000000	Part Name(s) NON-VEHICLE LETTERS (ASSIGNED BY ODI ONLY)		Location ☐ Left ☐ Right ☐ Front ☐ Rear								
Failed Part(s) ☐ Original ☐ Replacement		No of Failures 200									
Date(s) of Failure(s) 06-SEP-1999 Mileage at Failure(s) 2000 Vehicle Speed at Failure(s) 35		Failed Part(s) Available? ☐ Yes ☐ No									
NHTSA Previously Contacted? ☐ Yes ☐ No											
APPLICATION INCIDENT INFORMATION											
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)											
Crash ☐ Yes ☐ No	Fire ☒ Yes ☐ No	Number of Persons Injured	Number of Fatalities								
Estimated Property Damage		Reported to Police ☐ Yes ☒ No									
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)											
THE CAR HAS BEEN THE SHOP MORE THAN IT HAS BEEN OUT. THE DEALERSHIP'S SERVICE DEPARTMENT HAS INFORMED ME, THAT SINCE THEY CAN NOT DUPLICATE THE PROBLEM I HAVE DISCRIBED TO THEM, THEY CAN'T FIX THE CAR. WHEN I PICK THE CAR BACK UP FROM THE SERVICE DEPARTMENT, THE PROBLEM CONTINUES FOR ME. TIME AFTER TIME, THE SERVICE DEPT. IS INFORMED OF THIS PROBLEM AND AS OF THIS DATE 2/27/00 THE CAR IS STILL AT THE DEALERSHIP UNFIXED. NO SAFETY DEFECT LISTED WITHIN SUMMARY. *AK											
CONTINUED ON BACK (SEE)											
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.											