

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire (VOQ)**  
 U.S. Department of Transportation  
**National Highway Traffic Safety Administration**  
 NATIONWIDE 1-888-DASH-2-DOT  
 1-888-327-4236  
 www.nhtsa.dot.gov/hotline

<b>FOR AGENCY USE ONLY</b> 258	
Data Received  27-FEB-2000	Od_or _____ rt_dt _____ od_rt _____ up_ltr _____
Reference No.  719352	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.  
 Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or drivers side)</small> 1LNLM9744PY637897	Vehicle Make LINCOLN	Vehicle Model LINCOLN	Vehicle Year 1993	Current Odometer Reading		
Purchase Date 01-DEC-1993	Dealer's Name _____		Engine Size (CID/CC/L) 3.8L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input type="checkbox"/> Fuel Injection		
<input type="checkbox"/> New <input checked="" type="checkbox"/> Used	City _____ State _____ Zip Code _____		No. Cylinders _____			
Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input checked="" type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____

FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 05150021	Par. Name(s) ENGINE:GASKETS:VALVE COVER	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
No of Failures 2	Date(s) of Failure(s) 11-MAR-1999 Mileage at Failure(s) 77467 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No

APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No

**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

THE HEAD GASKETS WERE REPLACES IN FEB. OF 1994 AFTER I OWNED THE CAR FOR A FEW MONTHS. THE PROBLEM REOCCURED IN THE SUMMER OF 1998. I HAD TAKEN THE CAR IN A COUPLE OF TIMES AND THE DEALERSHIP LOOKED AT IT AND SAID THAT IT WAS FIXED. IT KEPT ON LEAKING COOLANT AND I AGAIN RETURNRD IT TO THE DEALER. THEY REPLACED THE TIMING COVER GASKET THEN BUT THE PROBLEM KEPT ON OCCURING. IN MARCH OF 1999 I AGAIN TOOK THE CAR IN AND THEY TOLD ME THE HEAD GASKETS WERE SHOT AND THE WARRANTY WAS UP SO I WOULD HAVE TO PAY IT. IT COST \$1086.40. I HAD THEM CALL FORD BUT THEY WOULD NOT COVER IT EVEN THOUGH IT WAS A REOCCURING PROBLEM. I NOW SEE WHERE THEY HAVE HAD A NUMBER OF COMPLAINTS ABOUT THIS ENGINE AND THE HEAD GASKETS GOING . THE CAR HAS BEEN WELL MAINTAINED OVER THE YEARS. I J

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.