

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Data Received 27-FEB-2000 Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 719344	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make PLYMOUTH TRUC	Vehicle Model VOYAGER	Vehicle Year 1996
Current Odometer Reading _____			
Purchase Date 01-SEP-1995	Dealer's Name _____		Engine Size (CID/CC/L) _____
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 08210000 10310000 08510000	Part Name(s) ELECTRICAL SYSTEM:ALTERNATOR:GENERATOR VISUAL SYSTEMS:WINDSHIELD WIPER ELECTRICAL SYSTEM:IGNITION:SWITCH		Location ☐ Left ☐ Right ☐ Front ☐ Rear
Failed Part(s) ☐ Original ☐ Replacement		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No	
No of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☐ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
THIS VEHICLE HAS HAD PROBLEMS EVER SINCE IT WAS NEW. I HAVE HAD MAJOR COMPONENTS REPLACED AND IT ISNT EVEN PAID FOR YET. THE ALTERNATOR WAS REPLACED WHEN IT HAD LESS THAN 4,000 MILES ON IT. THE WIPERS STILL COME ON BY THEMSELVES INEXPLICABLY - SOMETIMES THE KEY IS NOT EVEN IN THE IGNITION! THEY STILL HAVE NOT REMEDIED THAT PROBLEM. THE MAJOR COMPLAINT I HAVE IS THE ENGINE. I TRULY BELIEVE THIS IS A DANGEROUS VEHICLE. I HAD THE OIL GALLEY PLUG RECALL DONE (SUPPOSEDLY) AND IN SEPTEMBER I HAD TO HAVE A HEAD GASKET JOB DONE ON THIS VAN. IN THE RECALL IT STATES, AND I QUOTE "IN CERTAIN VEHICLES, THE ENGINE CYLINDER HEAD OIL GALLEY PLUG DOES NOT SEAL PROPERLY AND ENGINE CYLINDER HEAD OIL IS NOT ADEQUATELY RETAINED. WELL, THEY TRIED TO TELL ME THE TWO REPAIRS WERE UI			
CONTINUED ON BACK (RELEVANT)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			