

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

26-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719285

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1P4GP44R0TB477042	Vehicle Make PLYMOUTH TRUC	Vehicle Model GRAND VOYAGE	Vehicle Year 1996	Current Odometer Reading
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Purchase Date 01-JUL-1996	Dealer's Name _____	Engine Size (CID/CC/L) 3.3	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 24-FEB-2000 Mileage at Failure(s) 55000 Vehicle Speed at Failure(s) 40	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TRANSMISSION JUST DIED. LUCKILY, WE MADE IT TO OUR WORK PARKING LOT AND WEREN'T STRANDED IN A HEAVY TRAFFIC SITUATION OR IN A SNOWSTORM. TOTAL COST OF REPAIR ESTIMATED AT \$1900. ENVIRONMENTAL HAZARD OF LEAKING OIL WHEN TRANSMISSION CASE ALSO CRACKS. COINCIDENCE??? MY BOSS JUST INFORMED ME TODAY THAT HIS 1996 CHRYSLER PRODUCT MINI-VAN WITH LESS MILES THAN MINE HAD A SIMILAR TRANSMISSION PROBLEM SOME TIME AGO. I BELIEVE THE CHRYSLER PRODUCT MINI-VAN TRANSMISSIONS ARE JUNK AND CHRYSLER KNOWS IT, BUT THE TRANSMISSION DEFECT ONLY CAUSES A TRUE "SAFETY" HAZARD WHEN IT BREAKS IN A SITUATION WHERE CONTINUING SPEED IS NECESSARY (LIKE PASSING). OBVIOUSLY, THE TRANSMISSION OIL GETTING DUMPED ON THE STREETS WHEN THE TRANSMISSION CASE CRACKS ISN

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.