



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received 25-FEB-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 719240	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> 3B7HF13Z5VG715117	Vehicle Make DODGE TRUCK	Vehicle Model 1500	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-OCT-1996	Dealer's Name _____	Engine Size (CID/CYL) 5.9L	<input type="checkbox"/> Turbo <input type="checkbox"/> Diesel <input type="checkbox"/> Gas <input checked="" type="checkbox"/> Fuel Injection
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input checked="" type="checkbox"/> Driverside Airbag <input checked="" type="checkbox"/> 2-Point Belt <input type="checkbox"/> Motorbell <input checked="" type="checkbox"/> Z-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____ <input type="checkbox"/> Sport Ult. Truck <input type="checkbox"/> Motorcycle	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 03233000	Par. Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM BRAKES:HYDRAULIC:MASTER CYLINDER:PISTONS:CUPS:SPRING	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures 4	Date(s) of Failure(s) 04-JAN-1999 Mileage at Failure(s) 19000 Vehicle Speed at Failure(s) 35	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form.)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE BRAKING SYSTEM DOES NOT STOP THE TRUCK AS IT SHOULD. WHEN YOU MAKE AN EMERGENCY STOP THE PEDAL FEELS AS IF THE MASTER CYLINDER PISTON BOTTOMS OUT, METAL AGAINST METAL. I CHECKED TO SEE IF THERE WAS A BRAKE PEDAL STOP AND THERE WERE NONE. WHEN I HAD TO MAKE MY FIRST EMERGENCY STOP I HAD PLENTY OF DISTANCE TO STOP. MY SPEED WAS 35MPH WITH ABOUT 50FEET OF CLEARANCE. I HAD TO SWERVE AND RUN THRU A YARD CAUSING \$200.00 DAMAGE. I TOOK THE TRUCK OVER TO THE DEALER AND WAS TOLD NOTHING WAS WRONG. I WENT HOME AND DID A PLANNED EMERGENCY STOP IN FRONT OF MY HOUSE. AT 30MPH, IT TOOK 30-35 FEET TO STOP. MY BROTHER HAS A 1992 DODGE TRUCK OF THE SAME WEIGHT AND HE CAN STOP IN 12-15 FEET AT THE SAME SPEED. BEFORE THE WARRANTY RAN OUT I TOOK THE TRUCK BACK TO THE

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.