



DOT Auto Safety Hotline
Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
 1-888-327-4236
 www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received 24-FEB-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No. 719212	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? YES NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ <small>(Listed at front of windshield or drivers side)</small>	Vehicle Make TOYOTA TRUCK	Vehicle Model TUNDRA	Vehicle Year 2000	Current Odometer Reading
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Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	<input type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input checked="" type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt <input type="checkbox"/> Passengerside Airbag	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input type="checkbox"/> Front <input type="checkbox"/> Rear <input checked="" type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Sport Ult <input type="checkbox"/> Van <input type="checkbox"/> Truck <input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input checked="" type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02700000 13160000	Par. Name(s) TIRES STRUCTURE:FRAME:MEMBERS AND BODY:OTHER PARTS	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures 25	Date(s) of Failure(s) <u>01-NOV-1999</u> Mileage at Failure(s) <u>800</u> Vehicle Speed at Failure(s) <u>80</u>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
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APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE BOUGHT A 2000 TOYOTA TUNDRA, 4X4, EXTRA CAB. AT 800 KLMS WE NOTICED THERE WAS NO PAINT LEFT ON THE FRONT BOTTOM CORNERS OF THE BOX. AT 5800 KLMS THERE IS NO PAINT LEFT ON THE WHOLE UNDERCARGAGE OF THE TRUCK, LARGE CHUNKS OF METAL GONE FROM THE ROCKERPANELS, ROCK CHIPS ALL OVER THE VEHICLE INCLUDING THE ROOF. THIS TRUCK HAS FACTORY TIRES, MUDFLAPS, AND FENDER FLARES AND STILL THROWS ROCKS SO EXTENSIVELY TO THE REAR, CENTRE AND FRONT OF THE VEHICLE YOU ACTUALLY DRIVE RIGHT INTO THEM THEREFORE DAMAGEING THE WINDSHIELD AS WELL. IT IS DANGEROUS FOR ANY MORTORIST BEHIND IT. WE ARE CURRENTLY HEADING INTO A DISPUTE WITH TOYOTA CANADA VIA CANVAP AS TOYOTA CANADA'S POSITION ON THIS MATTER IS THAT NOTHING IS COVERED UNDER WARRENTY AS IT IS "OWNER ABUSE"

CONTINUED ON BACK PLEASE

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.