

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

24-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719166

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G4BR8377NW408016	BUICK	ROADMASTER	1992	

Purchase Date 01-FEB-1996	Dealer's Name _____	Engine Size (CID/CC/L) 5.7L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☒ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000 08000000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM ELECTRICAL SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 4	Date(s) of Failure(s) 10-MAR-1999 Mileage at Failure(s) 33000 Vehicle Speed at Failure(s) 15	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 1	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

COMPLETE, TOTAL BRAKE FAILURE. THE ONLY WAY TO STOP WAS A LIGHT POLE. AFTERWARDS THE BRAKES WORKED AGAIN. CONTACTED BUICK THE ANSWER THERE IS NO WARRANTY LEFT ON THEIR BRAKE SHOES! BUICK DEALER MUST LOOK AT IT. BUICK DEALER NOTHING WRONG, CAR SENT BACK. I TOOK IT FOR STATE INSPECTION, TOTAL BRAKE FAILURE WHILE INSPECTOR DOES TEST DRIVE. BACK TO BUICK - NO PROBLEMS FOUND THEN AFTER ANOTHER WEEK AT BUICK THE ELECTRICAL SYSTEM FAILS. WE TAKE IT TO AN INDEPENDENT MECH. - THE BUICK DEALER DAMAGED THE COMPUTER SYSTEM, OUR MECH FIXES IT. NO BREAK PROBLEM FOUND, KEEPS TESTING - TOTAL BREAK FAILURE. NOW MORE OFTEN. IN THE END HE FOUND A BOSCH RELAY FULL OF FIRE ANTS. CURRENT: THE RELAY IS REMOVED - NO MORE BREAK FAILURES - NO MORE ABS! BTW THERE ARE A LOT OF FIRE ANTS IN TEXAS

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.