

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received <div style="font-size: 1.2em; font-weight: bold;">22-FEB-2000</div>		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. <div style="font-size: 1.2em; font-weight: bold;">719085</div>		
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.						
Signature of Owner _____ Date ____/____/____						
VEHICLE INFORMATION						
Vehicle Ident. No. (VIN) <small>(located at front of windshield on drivers side)</small> <div style="font-weight: bold;">1FMDU34E6VZB51548</div>	Vehicle Make <div style="font-weight: bold;">FORD TRUCK</div>	Vehicle Model <div style="font-weight: bold;">EXPLORER</div>	Vehicle Year <div style="font-weight: bold;">1997</div>	Current Odometer Reading		
Purchase Date <div style="font-weight: bold;">01-JUN-1998</div>	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) <div style="font-weight: bold;">4.0 L</div> No Cylinders _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection	
☐ New ☒ Used						
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION						
Component <div style="font-weight: bold;">11600000</div>	Part Name(s) <div style="font-weight: bold;">AIR CONDITIONER</div>		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement	
No of Failures <div style="font-weight: bold;">1</div>	Date(s) of Failure(s) <div style="font-weight: bold;">10-DEC-1999</div> Mileage at Failure(s) <div style="font-weight: bold;">52000</div> Vehicle Speed at Failure(s) <div style="font-weight: bold;">50</div>			Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION						
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)						
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <div style="font-weight: bold;">0</div>	Number of Fatalities <div style="font-weight: bold;">0</div>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)						
<div style="font-weight: bold;">A/C SERVICE PLENUM PLASTIC DOOR BROKE, NEEDS TO BE REPLACED WITH STRONGER NYLON BLEND DOOR AS PER TECHNICAL SERVICE BULLETIN. PART NUMBER F87Z-1847-DA. CLEARLY DEFECTIVE PART SHOULD BE REPLACED BY MANUFACTURER. *AK</div>						
CONTINUED BACK PAGE						
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.						