

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

21-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

719029

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FMDA11U8JZB38089	FORD TRUCK	AEROSTAR	1988	

Purchase Date 01-APR-1993	Dealer's Name _____	Engine Size (CID/CC/L) <u>3 L.</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08530001	Part Name(s) ELECTRICAL SYSTEM:IGNITION:DISTRIBUTOR	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>23-DEC-1996</u> Mileage at Failure(s) <u>130161</u> Vehicle Speed at Failure(s) <u>65</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured <u>0</u>	Number of Fatalities <u>0</u>	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DISTRIBUTOR FAILED ON FREEWAY AT HIGH SPEED, AT NIGHT, GOING UPHILL IN HEAVY TRAFFIC 100 MILES FROM NEAREST REPAIR FACILITY. IT WAS NECESSARY TO ROLL VEHICLE BACKWARDS, DOWNHILL IN TRAFFIC TO GET IT OFF THE HIGHWAY. WE WERE VERY FORTUNATE NOT TO HAVE BEEN HIT AND INJURED FROM THE TRAFFIC. I THOUGHT IT WAS JUST NORMAL WEAR AND TEAR THAT CAUSED FAILURE BUT RECENTLY I HEARD ABOUT THE LAWSUIT AGAINST FORD FOR KNOWING ABOUT THE POTENTIAL PROBLEM AND NOT RECALLING OR NOTIFYING OWNERS OF THE POSSIBILITY OF THE FAILURE DUE TO PLACEMENT OF THE ELECTRICAL COMPONENTS DUE TO ENGINE HEAT. WE COULD HAVE BEEN KILLED BY THIS FAILURE AND THE CIRCUMSTANCES YET FORD DID NOT FEEL IT NECESSARY TO WARN IT'S CUSTOMERS. I HAVE FOUR FORD VEHICLES AT THIS TIME. THREE OF THEM

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.