

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

18-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

718941

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
WAUEA88D2TA179517	AUDI	A4	1996	

Purchase Date 01-APR-1996	Dealer's Name _____	Engine Size (CID/CC/L) <u>2.8 LI</u>	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
--	---	--	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09002000 09005000 11614001	Part Name(s) LIGHTING:GENERAL OR UNKNOWN COMPONENT:HEAD LIGHTS LIGHTING:GENERAL OR UNKNOWN COMPONENT:TAIL LIGHTS AIR CONDITIONER:ELECTRONIC CLIMATE CONTROL MODULE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>08-FEB-2000</u> Mileage at Failure(s) <u>77100</u> Vehicle Speed at Failure(s) <u>0</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------------------	----------------------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

AFTER STARTING MY VEHICLE AND ATTEMPTING TO TURN ON MY HEADLIGHTS (INCIDENT OCCURED APPROX. 8:00 PM), I NOTICED THAT MY HEADLIGHTS, AND TAIL LIGHTS WERE INOPERABLE. I ALSO NOTICED THAT MY CLIMATE CONTROL SYSTEM, WARNING/INDICATOR LIGHTS (LIGHTS DURING NORMAL START-UP), OUTSIDE AMBIENT TEMPERATURE GAUGE, DOOR LOCKS, AND MY TURN SIGNALS WERE ALL INOPERABLE. I THEN PROCEEDED TO TURN OFF MY ENGINE TO TROUBLE SHOOT THE PROBLEMS WHEN I FOUND THAT I WAS UNABLE TO TURN THE KEY IN THE IGNITION (TO THE OFF POSITION). I VERIFIED THAT MY AUTOMATIC TRANSMISSION SHIFTER WAS IN PARK "P". THE ENGINE WAS FINALLY SHUT (1.5 HRS LATER) DOWN BY PULLING FUEL PUMP FUZE. DEALER REPLACED IGNITION SWITCH (# VWN 4AO 905 849 B), THIS CORRECTED ALL PROBLEMS. THIS PROBLEM IS VERY SI

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.