

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Data Received 09-FEB-2000 Reference No. 718503	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 3VWSE29M0YM003255	Vehicle Make VOLKSWAGEN	Vehicle Model JETTA	Vehicle Year 2000
Current Odometer Reading _____			
Purchase Date 01-AUG-1999 ☒ New ☐ Used	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) _____ VR6 No Cylinders _____ ☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No
Drive Train ☒ Front ☐ Rear ☐ 4-Wheel		Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult. Truck ☐ Motorcycle	
Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____			
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 09202000	Part Name(s) LIGHTING: LAMP OR SOCKET: HEAD LIGHTS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures _____	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No
NHTSA Previously Contacted? ☐ Yes ☐ No			
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured _____	Number of Fatalities _____
Estimated Property Damage _____		Reported to Police ☐ Yes ☒ No	
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
WHEN DRIVING DOWN A HILL HEADLAMPS DO NOT ILLUMINATE FAR ENOUGH AHEAD TO SEE A PERSON IN THE ROAD. THERE IS A DISTINCT LINE AT EYE LEVEL AND ABOVE THAT IS NOT ILLUMINATED, MAKING IT IMPOSSIBLE TO SEE UP THE OTHER SIDE OF THE HILL. THIS SEEMS TO BE A DESIGN FLAW AND WAS NOT NOTICED UNTIL AFTER I BOUGHT THE CAR SINCE I DID NOT HAVE THE OPPURTUNITY TO TEST DRIVE THE CAR AFTER DARK. I HAVE CONTACTED CONSUMER RELATIONS SEVERAL TIMES, AND WAS TOLD THE CAR MEETS SAFETY STANDARDS. I FEEL THIS PROBLEM HOLDS THE DISTINCT POSSIBILITY OF CAUSING AN ACCIDENT IN THE FUTURE. *AK			
CONTINUED ON BACK (REVERSE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			