

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

08-FEB-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

718490

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
5N1ED28TXYC514500	NISSAN	SENTRA	2000	

Purchase Date 01-JUL-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 13200000 00000000	Part Name(s) STRUCTURE: BUMPER ASSEMBLY NON-VEHICLE LETTERS (ASSIGNED BY ODI ONLY)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) <u>04-JAN-2000</u> Mileage at Failure(s) <u>5000</u> Vehicle Speed at Failure(s) <u>3</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

BACK BUMPER- ON 1/4/00 MY HUSBAND BACKED INTO A CONCRETE POLE. HE WAS NAVIGATING A TIGHT SPACE AND WAS PROCEEDING WITH EXTREME CAUTION. BOTH HE AND HIS COWORKER PASSENGER INDICATE THAT HE WAS GOING AT MOST 3 MPH AS HE KNEW A POST WAS THERE. KNOWING THAT IT WAS A TIGHT SPACE, HE WAS GOING TO USE THE SLOW SPEED AND THE POST TO INDICATE WHEN TO PULL FORWARD IF HE BUMPED IT. WHEN HE BACKED INTO THE POLE, MY HUSBAND PULLED FORWARD, GOT OUT OF THE VEHICLE TO LOOK AT THE BUMPER. HE SAW THAT THE POLE HAD HIT THE BUMPER AT A LOCATION WHERE TWO PIECES MEET. THE BUMPER ON THE LEFT SIDE HAD COLLAPSED, SEPARATING FROM THE VEHICLE, AND THE POLE HAD HIT THE BODY. OBVIOUSLY, THIS DOES NOT MEET THE SAFETY STANDARDS FOR A REAR BUMPER. WE HAVE CONTACT

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.