

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-FEB-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

718377

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2C3ED56F1RH286697	CHRYSLER	LHS	1994	

Purchase Date 01-JUN-1997	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.5L</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000 07300000 12422000	Part Name(s) ENGINE POWER TRAIN:TRANSMISSION:AUTOMATIC INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:OIL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) <u>14-JAN-2000</u> Mileage at Failure(s) <u>80200</u> Vehicle Speed at Failure(s) <u>80</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE STALLS WITHOUT NOTICE. THIS IS THE THIRD TIME IT HAS HAPPENED ON THE INTERSTATE IN TRAFFIC AND COULD CAUSE AN ACCIDENT. THERE IS NO INDICATIO THAT IT IS GOING TO STALL. THE FIRST SIGN OF A PROBLEM IS WHEN I PRESS THE ACCELERATOR PEDAL THERE IS NO RESPONSE AND THE OIL INDICATOR LIGHT COMES ON . THERE IS ALSO A PROBLEM WITH THE TRANSMISSION NOT ENGAGING IN REVERSE AND LOW IN THE THE FIRST TIME I GO TO DRIVE IT IN THAT DAY. IT TAKES ABOUT 2 MINUTES BEFORE I CAN GET IT TO ENGAGE. WHEN DRIVING AFTER THE TRANSMISSION IS WARMED UP, THERE IS SOME HESITATION WHEN ACCELERATING. ALSO THE HEADLIGHTS ARE VERY DIM WHEN DRIVING AT NIGHT. THE HOOD LIFT ASSIST CYLINDERS DO NOT FUNCTION ALLOWING THE HOOD TO DROP WITHOUT NOTICE. I WAS STRUCK IN THE HEAD TWICE WHILE CHECKING FLUIDS.*AK

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.