

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

04-FEB-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

718319

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1GNKG26F5RJ352778	Vehicle Make CHEVROLET TRU	Vehicle Model SUBURBAN	Vehicle Year 1994	Current Odometer Reading
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Purchase Date 01-MAR-1994	Dealer's Name _____	Engine Size (CID/CC/L) 6.5L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05100000	Part Name(s) ENGINE	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 10-OCT-1999 Mileage at Failure(s) 65000 Vehicle Speed at Failure(s) 45	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE ENGINE WITHOUT WARNING QUIT/DIES/SHUTS OFF THEREBY CAUSING THE LOSE OF STEERING AND BRAKING. THIS VEHICLE HAS BEEN IN AND OUT OF AUTHORIZED CHEVY DEALR JIM STUTZMAN CHEVROLET IN WINCHESTER VIRGINIA SINCE OCTOBER OF 1999. ALTHOUGH THEY HAVE HAD THEIR MECHANIC TEST DRIVE IT AND HE HAS EXPERIANCED THE PROBLEM WHEN THEY HOOK IT UP TO THE COMPUTER "IT" SAYS NOTHING IS WRONG. I HAVE BEEN TOLD BY THEM THAT I NEVER SHOULD HAVE BOUGHT A CHEVY DIESEL AND "WHAT DO I WANT TO DO HOW MUCH MONEY DO I WANT TO SPEND AND THEY WILL JUST START CHANGE OUT PARTS " I AM IN FEAR OF MY LIFE EVERY TIME I GET BEHIND THE WHEEL. I SPENT \$350 DOLLARS JUST LAST WEEK HAVING A PART CHANGED THAT THEY "THOUGHT MIGHT BE THE PROBLEM " THIS DID NOT FIX THE PROBLEM AS IT HAPPENED 2 HOURS AFTE

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.