

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 03-FEB-2000 Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 718275	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.			
Signature of Owner _____		Date ____/____/____	
VEHICLE INFORMATION			
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year
1FTZR15X1XPB14986	FORD TRUCK	RANGER	1999
Purchase Date 01-MAR-1999	Dealer's Name _____		Engine Size (CID/CC/L) 4.0
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____
Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☒ Passengerside Airbag	Cruise Control ☒ Yes ☐ No Drive Train ☐ Front ☐ Rear ☒ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____	
FAILED COMPONENT(S)/PART(S) INFORMATION			
Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC		Location ☐ Left ☐ Right ☐ Front ☐ Rear
No of Failures 600	Date(s) of Failure(s) 12-APR-1999 Mileage at Failure(s) 500 Vehicle Speed at Failure(s) 5		Failed Part(s) Available? ☐ Yes ☐ No NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION			
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)			
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0 Estimated Property Damage Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)			
TRANSMISSION PROBLEMS: TRANSMISSION SHUTTERS AND SHAKES CAR VIOLENTLY AT START OF ACCELERATION, AND IN BETWEEN SOME GEARS. TRANSMISSION CLUNK INTO GEAR INTERMITTENTLY. SHUTTERS AT BRAKING AS TRANSMISSION IS GEARING DOWN. PROBLEM WAS SO BAD. IN SHOP 42 DAYS TOTAL. DEALER (PEYTON CREAMER) TRIED TO FIX. COULD NOT. AFTER FILING UNDER CA LEMON LAW TO GET A REPLACEMENT VEHICAL, FORD OFFERED ME A BUY BACK OF MY VEHICAL. I ACCEPTED. I NOW HAVE A NEW TRUCK AND IT TOO IS DOING MOST OF THE SAME TRANSMISSION PROBLEMS. I NO LONGER OWN THIS 1999 TRUCK BUT DO STILL OWN THE 2000 TRUCK WHICH I TOO HAVE MADE A COMPLAINT ON. DEALER IS PRETTY MUCH REFUSING TO HAVE MY TRUCK IN THIER SHOP ANY MORE UNLESS THEY HEAR FROM FORD.			
CONTINUED ON BACK (SEE)			
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.			