

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 02-FEB-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 718229	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1ZWFT61L3X5647186		Vehicle Make MERCURY	Vehicle Model COUGAR	Vehicle Year 1999	Current Odometer Reading
Purchase Date 01-JAN-1999	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 2.5 No Cylinders _____		☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used		Transmission Type ☐ Manual ☒ Automatic			Antilock Brakes ☒ Yes ☐ No
Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag		Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____
Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____					
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 01000000 03250000 13630000	Part Name(s) STEERING BRAKES:HYDRAULIC/ANTI-SKID SYSTEM STRUCTURE:TRUNK LID AND DOOR ASSEMBLY:LATCHES		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 30-NOV-1999 Mileage at Failure(s) 9500 Vehicle Speed at Failure(s) 5		Failed Part(s) Available? ☐ Yes ☐ No		NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION					
(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
CAR SOUNDS LIKE IT IS FALLING APART WHEN BRAKES ARE APPLIED, STEERING MAKES LOUD SOUND WHEN BACKING OUT OF PARKING SPACE, TRUNK WON'T OPEN UNLESS HIT NUMEROUS TIMES FROM REMOTE OR INSIDE.					
CONTINUED ON BACK (SEE)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					