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|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>DOT Auto Safety Hotline</b><br><b>Vehicle Owner's Questionnaire (VOQ)</b><br>U.S. Department of Transportation<br><b>National Highway Traffic Safety Administration</b><br>NATIONWIDE 1-888-DASH-2-DOT<br>1-888-327-4236<br>www.nhtsa.dot.gov/hotline                                                                                                                                                                                                                                                                                                                            |                                                                                                                          | <b>FOR AGENCY USE ONLY 258</b><br>Date Received<br><div style="font-size: 1.2em; font-weight: bold;">02-FEB-2000</div>                                                                                                                       |                                                                                                                                          | Od_or _____<br>Rt_dt _____<br>od_rt _____<br>up_ltr _____<br>Reference No.<br><div style="font-size: 1.2em; font-weight: bold;">718202</div>            |
| Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? <input type="checkbox"/> YES <input type="checkbox"/> NO<br>In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.                                                                                                                                                                                                                                                                                                                   |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| Signature of Owner _____ Date ____/____/____                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| <b>VEHICLE INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| Vehicle Ident. No. (VIN) <small>(located at front of windshield on driver's side)</small>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Vehicle Make                                                                                                             | Vehicle Model                                                                                                                                                                                                                                | Vehicle Year                                                                                                                             | Current Odometer Reading                                                                                                                                |
| <b>1G1BN52P4RR166931</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>CHEVROLET</b>                                                                                                         | <b>IMPALA</b>                                                                                                                                                                                                                                | <b>1994</b>                                                                                                                              |                                                                                                                                                         |
| Purchase Date<br><div style="font-weight: bold;">01-NOV-1996</div> <input type="checkbox"/> New <input checked="" type="checkbox"/> Used                                                                                                                                                                                                                                                                                                                                                                                                                                            | Dealer's Name _____<br>City _____ State _____ Zip Code _____                                                             |                                                                                                                                                                                                                                              | Engine Size (CID/CC/L) <b>350</b><br>No Cylinders _____                                                                                  | <input type="checkbox"/> Turbo<br><input type="checkbox"/> Diesel<br><input type="checkbox"/> Gas<br><input checked="" type="checkbox"/> Fuel Injection |
| Transmission Type<br><input type="checkbox"/> Manual<br><input type="checkbox"/> Automatic                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Antilock Brakes<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                | Restraint System<br><input type="checkbox"/> 3-Point Belt <input type="checkbox"/> Motorbell<br><input checked="" type="checkbox"/> Driverside Airbag <input type="checkbox"/> 2-Point Belt<br><input type="checkbox"/> Passengerside Airbag | Cruise Control<br><input checked="" type="checkbox"/> Yes<br><input type="checkbox"/> No                                                 | Drive Train<br><input type="checkbox"/> Front<br><input checked="" type="checkbox"/> Rear<br><input type="checkbox"/> 4-Wheel                           |
| Vehicle Type<br><input type="checkbox"/> Car <input type="checkbox"/> Sport Ult<br><input type="checkbox"/> Van <input type="checkbox"/> Truck<br><input type="checkbox"/> Minivan <input type="checkbox"/> Motorcycle<br><input type="checkbox"/> Other _____                                                                                                                                                                                                                                                                                                                      |                                                                                                                          | Body Style<br><input type="checkbox"/> 2-Door<br><input checked="" type="checkbox"/> 4-Door<br><input type="checkbox"/> Stationwagon<br><input type="checkbox"/> Pick Up Truck<br><input type="checkbox"/> Other _____                       |                                                                                                                                          |                                                                                                                                                         |
| <b>FAILED COMPONENT(S)/PART(S) INFORMATION</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| Component<br><b>06136000</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Part Name(s)<br><b>FUEL:FUEL PUMP</b>                                                                                    |                                                                                                                                                                                                                                              | Location<br><input type="checkbox"/> Left <input type="checkbox"/> Right<br><input type="checkbox"/> Front <input type="checkbox"/> Rear | Failed Part(s)<br><input type="checkbox"/> Original<br><input type="checkbox"/> Replacement                                                             |
| No of Failures                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Date(s) of Failure(s) <b>28-JAN-2000</b><br>Mileage at Failure(s) <b>133000</b><br>Vehicle Speed at Failure(s) <b>80</b> |                                                                                                                                                                                                                                              | Failed Part(s) Available?<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                    | NHTSA Previously Contacted?<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                 |
| <b>APPLICATION INCIDENT INFORMATION</b><br>(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| Crash<br><input type="checkbox"/> Yes <input type="checkbox"/> No                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Fire<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                              | Number of Persons Injured                                                                                                                                                                                                                    | Number of Fatalities                                                                                                                     | Estimated Property Damage<br>_____                                                                                                                      |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          | Reported to Police<br><input type="checkbox"/> Yes <input checked="" type="checkbox"/> No                                                               |
| <b>NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| <p><b>MY HUSBAND DISASSEMBLED THE GAS TANK TO GET TO THE FUEL PUMP SO HE COULD REPLACE IT. THE FUEL PUMP IS LOCATED INSIDE THE TANK AND WHEN HE LOOKED AND THE WIRING HARNESS THE WIRES HAD MELTED THE EXTERIOR COATING AND THE PLASTIC FITTING THAT ALSO SIT IN THE GAS TANK. WE FEEL THAT THIS COULD HAVE ENDED VERY TRAGIC WITH THE GAS TANK CATCHING ON FIRE. I AM 5 MONTHS PREGNANT AND WOULD LIKE TO KNOW IF THIS PROBLEM HAS OCCURRED IN THE PAST AND IF THERE IS SOME SORT OF ACTION WE CAN TAKE TO KEEP IT FROM HAPPENING AGAIN. *AK</b></p>                               |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| CONTINUED ON BACK (REVERSE)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |
| The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action. |                                                                                                                          |                                                                                                                                                                                                                                              |                                                                                                                                          |                                                                                                                                                         |