

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

31-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

718120

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's door)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1G2WP14TOLF282193	PONTIAC	GRAND PRIX	1990	

Purchase Date 01-MAY-1990	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.1</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 09310000 02132000	Part Name(s) LIGHTING:FUSE:TURN SIGNAL LIGHTS SUSPENSION:INDEPENDENT FRONT CONTROL ARM:UNKNOWN T	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1000	Date(s) of Failure(s) <u>01-JAN-1995</u> Mileage at Failure(s) <u>85000</u> Vehicle Speed at Failure(s) <u>30</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TURN SIGNAL PROBLEM INVOLVED SMOKE COMING FROM THE STEERING COLUMN, SIGNALS DO NOT WORK ALL THE TIME. THE SMOKE WOULD STOP, THE AFTER SEVERAL DAYS START AGAIN. NOW THE TURN LIGHTS DO NOT ALWAYS WORK. THE PROBLEM WITH THE FRONT RIGHT BALL JOINT HAS REQUIRED REPLACING THE BALL 4 TIMES, DUE TO THE BALL BREAKING OFF AT THE POINT WHERE THE BALL IS ATTACHED TO THE THREADED PART. AT THE PRESENT, THE CAR STALLS MOST OF THE TIME WHEN SLOWING DOWN. AT A STOP IT STALLS AND REQUIRES HOLDING THE ACCELERATOR TO KEEP RPM AT AROUND 1000 TO PREVENT STALLING. AUTO WAS AT A QUALIFIED SHOP FOR DIAGNOSIS AND REPAIR. THEY WERE UNABLE TO STOP THE PROBLEM. THEY FELT THEY HAD TRIED EVERY AVENUE POSSIBLE, INCLUDING: CLEANING THROTTLE BODY AND IAC MOTOR, CHANGING MAP S

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.