

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

718069

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FAPP53U8XA252235	FORD	TAURUS	1999	

Purchase Date 01-MAY-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>3.0</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06420000	Part Name(s) FUEL:THROTTLE LINKAGES:ACCELERATOR:RIGID	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 10	Date(s) of Failure(s) <u>29-JAN-2000</u> Mileage at Failure(s) <u>10500</u> Vehicle Speed at Failure(s) <u>15</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ACCELERATION WITH NO PRESSURE ON GAS PEDAL (FOOT COMPLETELY OFF PEDAL) AND NO ENGINE BRAKING. THE UNWANTED ACCELERATION OCCURS MOSTLY AT SLOW SPEEDS SUCH AS IN HEAVY STOP AND GO TRAFFIC AND IN PARKING LOTS. AFTER ACCELERATING SLIGHTLY, IF I REMOVE MY FOOT FROM THE GAS PEDAL AT AROUND 10 MPH, THE CAR WILL FREQUENTLY CONTINUE TO ACCELERATE, AND THEN SHIFT INTO SECOND GEAR, AT WHICH TIME IT LURCHES FORWARD. IT WILL CONTINUE TO ACCELERATE TO OVER 20 MPH BEFORE STARTING TO GRADUALLY SLOW DOWN. THIS OCCURS FREQUENTLY WHEN DRIVING IN CROWDED PARKING LOTS AND REQUIRES CONSTANT USE OF THE BRAKES TO COMPENSATE. IF THERE IS ANY DOWNGRADE, NO MATTER HOW SLIGHT, THE CAR WILL CONTINUE TO SPEED UP. THIS IN FACT, IS EVIDENT AT ANY SPEED....DRIVING IN MY NEIGHBORH

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.