

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

30-JAN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

718052

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 1FAPP60T3NH101040	Vehicle Make FORD	Vehicle Model THUNDERBIRD	Vehicle Year 1992	Current Odometer Reading
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Purchase Date 01-FEB-1992	Dealer's Name _____	Engine Size (CID/CC/L) 5.0L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☒ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06136000 06310000	Part Name(s) FUEL:FUEL PUMP ELECTRICAL SYSTEM:WIRING:HARNESS:FRONT:UNDERHOOD	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-JAN-2000 Mileage at Failure(s) 82101 Vehicle Speed at Failure(s) 85	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

IN THE U.S. MILITARY STATIONED IN EUROPE. FUEL PUMP AND RELAY MALFUNCTIONED. WHILE INSTALLING NEW FUEL PUMP AND RELAY, THE FORD TECHNICIAN FOUND THE WIRING HARNESS PROVIDING CURRENT TO THE PUMP WAS IMPROPERLY INSTALLED OR WAS A FAULTY DESIGN. IT HAD CHAFFED THROUGH THE HARNESS CASING EXPOSING THE CHARRED AND MELTED WIRES INSIDE. SUBSEQUENT CHAFFING OF INNER WIRES CAUSED A SHORT IN THE CIRCUIT AND MELTING OF THE WIRES THEMSELVES. DUE TO THE PROXIMITY OF THE SHORT, AN EXPLOSION COULD OCCUR IF FUEL VAPORS ARE PRESENT. THE TECHNICIAN WAS SURPRISED IT HAD NOT EXPLODED. THIS VEHICLE HAS A CURRENT RECALL FOR OTHER FUEL SYSTEM DEFECTS. A COMBINATION OF THE 2 COULD BE DEADLY IF THE OWNER IS UNAWARE OF EITHER PROBLEM AREA. I HAVE AND WILL RETAIN THE HARNESS.

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.