

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 27-JAN-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 717946	
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.					
Signature of Owner _____ Date ____/____/____					
VEHICLE INFORMATION					
Vehicle Ident. No. (VIN) (located at front of windshield or driver's side) 2B4GP4531TR810894		Vehicle Make DODGE TRUCK	Vehicle Model CARAVAN	Vehicle Year 1996	Current Odometer Reading
Purchase Date 01-JUN-1998	Dealer's Name _____ City _____ State _____ Zip Code _____		Engine Size (CID/CC/L) 3.0 L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection	
☒ New ☐ Used	Transmission Type ☐ Manual ☒ Automatic		Antilock Brakes ☒ Yes ☐ No		Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☒ 2-Point Belt ☐ Passengerside Airbag
Cruise Control ☒ Yes ☐ No		Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
FAILED COMPONENT(S)/PART(S) INFORMATION					
Component 07300000	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC		Location ☐ Left ☐ Right ☐ Front ☐ Rear		Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 01-JUN-1998 Mileage at Failure(s) 43000 Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No	
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)					
Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)					
WE HAD TO HAVE TRANSMISSION REBUILT AFTER IT WAS DETERMINED THAT THERE WAS A MAJOR PROBLEM WITH IT. I AM NOT CLEAR ON THE SPECIFICS OF IT BECAUSE I KNOW VERY LITTLE ABOUT TRANSMISSIONS, BUT I HAVE ALL THE PAPERWORK ON WHAT EXACTLY WAS DONE. ANYWAY AT ROUGHLY 42000 MILES, WE BEGAN HEARING LOUD "KLUNKING NOISE" COMING FROM UNDER MINIVAN. HAD IT CHECKED AND WE WERE GIVEN THE GREAT NEWS THAT IT DEFINITELY WAS THE TRANSMISSION, AND IT WAS SHOT. CONTACTED DODGE AND THEY STATED IT IS OUT OF WARRANTY, SO SORRY. WE TOOK IT TO VERY GOOD AND RESPECTABLE TRANSMISSION SHOP AND THEY REBUILT IT FOR AROUND 1000 DOLLARS I BELIEVE. IT JUST PISSES ME OFF THAT A TRANSMISSION DOES NOT LAST PAST 40000 MILES OF NORMAL DRIVING CONDITIONS. AND WE HAD ONLY OWNED THE VEHICLE FOR					
CONTINUED ON BACK (SEE INSTRUCTIONS)					
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.					