

DOT Auto Safety Hotline Vehicle Owner's Questionnaire (VOQ) U.S. Department of Transportation National Highway Traffic Safety Administration NATIONWIDE 1-888-DASH-2-DOT 1-888-327-4236 www.nhtsa.dot.gov/hotline		FOR AGENCY USE ONLY 258 Date Received 27-JAN-2000		Od_or _____ Rt_dt _____ od_rt _____ up_ltr _____ Reference No. 717943
Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.				
Signature of Owner _____		Date ____/____/____		
VEHICLE INFORMATION				
Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) JN1HJ01F9RT245011	Vehicle Make NISSAN	Vehicle Model MAXIMA	Vehicle Year 1994	Current Odometer Reading
Purchase Date 01-APR-1999	Dealer's Name _____		Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____		No Cylinders _____	
Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel
Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____		Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____		
FAILED COMPONENT(S)/PART(S) INFORMATION				
Component 06610000	Part Name(s) EXHAUST SYSTEM:MANIFOLD:ENGINE		Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____		Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No
APPLICATION INCIDENT INFORMATION (Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)				
Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage
Reported to Police ☐ Yes ☐ No				
NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)				
THE BOLTS ARE BREAKING OFF WHERE THE EXHAUST MOUNTS TO THE BLOCK OF THE ENGINE. ACCORDING TO 4 DIFFERENT MECHANICS THAT I HAVE SPOKEN WITH, THIS IS COMMON KNOWLEDGE ON EVERY VEHICLE THAT USES THIS ENGINE (NISSAN QUEST, MAXIMA, AND MERCURY VILLAGER). ACCORDING TO THE MECHANICS I'VE SPOKEN WITH THE BOLTS ARE TOO THIN/FRAGILE TO HANDLE THE HEAT STRESS WHICH IS CAUSING THE HEADS OF THE BOLTS BREAK OFF, AND THEN RESULTING IN AN EXHAUST LEAK. THE EXHAUST LEAK IS LEAKING INTO THE INTERIOR OF THE VEHICLE ESPECIALLY DURING WARM UP. THIS ISSUE SEEMS TO BE A WELL KNOWN PROBLEM, BUT THERE HAS NOT YET BEEN A RECALL CAMPAIGN STARTED. ANY ESCALATION THAT YOU COULD PROVIDE IN GETTING THE MANUFACTURER TO TAKE OWNERSHIP OF THIS NOTORIOUS PROBLEM WILL BE GREATLY APPRECIATED.				
CONTINUED ON BACK (SEE)				
The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.				