

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

24-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717816

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make CHEVROLET TRU	Vehicle Model VENTURE	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-MAY-1996	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08000000 03250000	Part Name(s) ELECTRICAL SYSTEM BRAKES:HYDRAULIC/ANTI-SKID SYSTEM	Location ☐ Left ☐ Right ☐ Frnt ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 20-DEC-1998 Mileage at Failure(s) 26000 Vehicle Speed at Failure(s) 65	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING ON HIGHWAY, I DROVE OVER DEBRIS (TREE LIMB) ON HIGHWAY WHILE PASSING SEMI AT APPROX. 65 MPH. WHEN I RAN OVER BRANCH, ALL VEHICLE ELECTRICAL AND BRAKING SYSTEMS SUDDENLY WENT OFF, RESULTING IN LOSS OF LIGHTS, POWER BRAKES, POWER STEERING, SIGNALS, AND POWER FROM ENGINE - A TOTAL SHUTDOWN. I WRESTLED VAN TO SIDE OF ROAD AND HAD TOWED TO TOWN (WHILE ON XMAS TRIP, TRAVELLING THRU OK). AFTER TOWED TO DEALER (CLOSED, AT NIGHT), I CHECKED UNDER VAN TO FIND A MALE AND FEMALE PLUG FOR WIRING HARNESS DISCONNECTED AND HANGLING DOWN MIDWAY FROM FRONT TO REAR ON DRIVERS SIDE. I PLUGGED TWO BACK TOGETHER AND VAN WORKED PERFECTLY WITH NO FURTHER PROBLEMS. ALTHO THERE WERE NO ACCIDENTS, INJURIES, IF MY WIFE OR DAUGHTER HAD BEEN DRIVING, THEY PROBABLY WOULD

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.