

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

23-JAN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

717762

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTJS34F5THA45679	FORD TRUCK	ECONOLINE	1996	

Purchase Date 01-FEB-1996	Dealer's Name _____	Engine Size (CID/CC/L) <u>7.3 LI</u>	☒ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☒ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☒ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 02113000	Part Name(s) SUSPENSION:INDEPENDENT FRONT ATTACHING MECHANISMS:SI	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) <u>06-JUN-1997</u> Mileage at Failure(s) <u>26000</u> Vehicle Speed at Failure(s) <u>45</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 3	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE TRAVELING AT 45 MPH, I LOST THE ABILITY TO STEER THE VEHICLE. THIS TRUCK WAS A 4WD CONVERSION WHICH WAS DONE BY A COMPANY CALLED QUIGLEY, IN MANCHESTER, PA. THIS CONVERSION WAS APPROVED BY FORD AND THE TRUCK WAS PURCHASED WITH THE CONVERSION. AFTER THE STEERING FELL APART, I WAS UNABLE TO CONTROL TRUCK AND HAD AN ACCIDENT. APPROXIMATELY SIX MONTHS LATER, THE TRUCK, AGAIN, WENT OUT OF CONTROL AFTER HITTING A SLIGHT DIP IN THE ROAD. UPON FURTHER INVESTIGATION WITH THE DEALER, WHO CALLED QUIGLEY, QUIGLEY SAID THEY KNEW ABOUT THE PROBLEM AS IT HAD HAPPENED ON THEIR AMBULANCE 4WD CONVERSIONS. THERE WAS A KIT THEY COULD SUPPLY THAT WOULD FIX THIS PROBLEM. I PURCHASED THE KIT, WHICH WAS A STABILIZER KIT, AND HAD THE DEALER INSTALL IT AND HAVE NOT

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.