



U.S. Department of Transportation

National Highway Traffic Safety Administration

**DOT Auto Safety Hotline  
Vehicle Owner's Questionnaire (VOQ)**

NATIONWIDE 1-888-DASH-2-DOT  
1-888-327-4236  
www.nhtsa.dot.gov/hotline

**FOR AGENCY USE ONLY 258**

Data Received  23-JAN-2000	Od_or _____
	rt_dt _____
	od_rt _____
	up_ltr _____
Reference No.  717751	

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_

**VEHICLE INFORMATION**

Vehicle Ident. No. (VIN) <small>(Listed at front of windshield or driver's side)</small> <b>YS3DD58N6X2022983</b>	Vehicle Make <b>SAAB</b>	Vehicle Model <b>900</b>	Vehicle Year <b>1999</b>	Current Odometer Reading
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Purchase Date <b>01-MAR-1999</b>	Dealer's Name _____	Engine Size (CID/CCL) <b>2.0</b>	<input checked="" type="checkbox"/> Turbo
<input checked="" type="checkbox"/> New <input type="checkbox"/> Used	City _____ State _____ Zip Code _____	No. Cylinders _____	<input type="checkbox"/> Diesel
			<input type="checkbox"/> Gas
			<input type="checkbox"/> Fuel Injection

Transmission Type <input type="checkbox"/> Manual <input type="checkbox"/> Automatic	Antilock Brakes <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Restraint System <input checked="" type="checkbox"/> 3-Point Belt <input type="checkbox"/> Driverside Airbag <input type="checkbox"/> Passengerside Airbag <input type="checkbox"/> Motorbell <input type="checkbox"/> 2-Point Belt	Cruise Control <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Drive Train <input checked="" type="checkbox"/> Front <input type="checkbox"/> Rear <input type="checkbox"/> 4-Wheel	Vehicle Type <input type="checkbox"/> Car <input type="checkbox"/> Van <input type="checkbox"/> Minivan <input type="checkbox"/> Other _____	Body Style <input type="checkbox"/> Sport Ult Truck <input type="checkbox"/> Motorcycle <input checked="" type="checkbox"/> 2-Door <input type="checkbox"/> 4-Door <input type="checkbox"/> Stationwagon <input type="checkbox"/> Pick Up Truck <input type="checkbox"/> Other _____
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**FAILED COMPONENT(S)/PART(S) INFORMATION**

Component 08510000 07310000 08310000	Par. Name(s) <b>ELECTRICAL SYSTEM:IGNITION:SWITCH POWER TRAIN:TRANSMISSION:AUTOMATIC:INDICATOR:LEVER:GE ELECTRICAL SYSTEM:WIRING:HARNES:FRONT:UNDERHOOD</b>	Location <input type="checkbox"/> Left <input type="checkbox"/> Right <input type="checkbox"/> Frnt <input type="checkbox"/> Rear	Failed Part(s) <input type="checkbox"/> Original <input type="checkbox"/> Replacement
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No. of Failures <b>3</b>	Date(s) of Failure(s) <b>16-JAN-2000</b>	Failed Part(s) Available? <input type="checkbox"/> Yes <input type="checkbox"/> No	NHTSA Previously Contacted? <input type="checkbox"/> Yes <input type="checkbox"/> No
	Mileage at Failure(s) <b>3130</b>		
	Vehicle Speed at Failure(s) <b>80</b>		

**APPLICATION INCIDENT INFORMATION**

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash <input type="checkbox"/> Yes <input type="checkbox"/> No	Fire <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
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**NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)**

**ENGINE SHUT OFF WHILE CAR WAS RUNNING THREE TIMES. FIRST TWO TIMES CAR WAS IDLING, THIRD TIME CAR WAS BEING DRIVEN AT 60 MPH. ENGINE SHUT OFF WITH NO WARNING AND WOULD NOT RESTART. SAAB DEALER CLAIMED IN THE FIRST TWO INSTANCES THAT THIS COULD NOT POSSIBLY HAPPEN WITH CAR RUNNING. IN FIRST INSTANCE, DEALER REPLACED IGNITION SWITCH. IN SECOND INSTANCE, DEALER REPLACED GEAR POSITION SWITCH. IN THIRD INSTANCE, DEALER REPLACED CHAFED WIRING HARNES TO PASSENGER SEAT. WE ARE NOT CONVINCED THAT SAAB HAS FIXED THIS MAJOR SAFETY PROBLEM, AND ARE EVEN MORE WORRIED THAT A CHAFED WIRE FOR THE HEATED SEAT CAN CAUSE AN IMMEDIATE ENGINE SHUTDOWN ON ANY SAAB 9-3.**

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.