

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

20-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717643

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or driver's side) KNDJA7236W5552311	Vehicle Make KIA	Vehicle Model SPORTAGE	Vehicle Year 1998	Current Odometer Reading
--	----------------------------	----------------------------------	-----------------------------	--------------------------

Purchase Date 01-SEP-1998	Dealer's Name _____	Engine Size (CID/CC/L) 2L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
--	---	---	--	---	--	--

FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10321000 07300000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WASHER:MOTOR POWER TRAIN:TRANSMISSION:AUTOMATIC	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 22-APR-1999 Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
---	---	---------------------------	----------------------	---------------------------	---

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE TRNAMISSION FAIL TWICE ONCE AFTER THE CAR WAS CHECKED BEFORE WE LEFT ON VACATION, THE DEELER WILL NOT HELP MY AND WE HAVE ENDED UP HAVING A RESTRAINING ORDER DRAW UP BECAUSE OF THE THREATS FROM HIS STAFF. KIA IT'S SELF HAS BEEN NOTIFIED AND HAV OFFERED A REDICULUS TRAD IN OF \$7000. THE CAR WAS OVER \$18000. THE HUBS HAVE NEARLY COST ME MY LIFE I WENT OFF THE INTERSTATE HITTING ICE I WAS NOT IN 4 WHEEL DRIVE AT THE TIME BUT I WENT IN TO A DITCH,WHEN I TRIED TO PUT IT IN TO 4 WHEEL I WOULD NOT GO I HAD TO TRAVEL IN A DITCH ON A BUSY INTERSTATE FOR 5 MILE TILL I COULD REACH THE EXIT. THE WASHER MOTOR FAILED ON THE INTERSTATE IN SMOWING CONDITIONS, I HAD TO EMPTY WATER ON THE WINDOW AS I WAS DRIVING TO SEE. THIS THE WORST CAR EVER AND THE DEALER AND KIA WILL NOT HELP WITH ANY OF

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.