

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

20-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717581

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1B3EJ46X5TN224064	DODGE	STRATUS	1996	

Purchase Date 01-JUL-1996	Dealer's Name _____	Engine Size (CID/CC/L) 2.4 L	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 05150000 05150031	Part Name(s) ENGINE:OTHER PARTS ENGINE:CAMSHAFT (8/82)	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) 15-DEC-1999 Mileage at Failure(s) 47000 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

OIL LEAK FROM CYLINDER HEAD GASKET AREA AND REAR CAMSHAFT SENSOR SEAL WAS DETECTED. I AM LODGING A COMPLAINT BECAUSE UPON SEARCHING COMPLAINTS SITE OF NTSA, I HAVE FOUND THAT THERE ARE MORE THAN JUST A FEW COMPLAINTS. I ORIGINALLY TOOK THE VEHICLE TO A REPAIR SHOP OTHER THAN A DODGE DEALER AND WAS TOLD AT THAT TIME THAT THE PROBLEM WITH THE HEAD GASKET IS "COMMON" AMONG THE STRATUS. MY SEARCH ON THE INTERNET CONFIRMED THE STATEMENT. I JUST PAID OVER \$1000 IN REPAIR BILLS BECAUSE OF THIS PROBLEM. I NOTICED THAT THERE WAS A RECALL OF 1996 STRATUSES DUE TO A SIMILAR PROBLEM BEFORE MY CAR WAS MADE. WAS THE PROBLEM REALLY SOLVED WITH THE EARLIER MANUFACTURED DATES? MY FEAR IS THAT THIS PROBLEM WILL COME UP AGAIN IN AN "UNSAFE SITUATION" AND THE LIVES OF MY CHILDRE

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.