

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

18-JAN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

717496

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on driver's side) 4C3AU52N3WE150200	Vehicle Make CHRYSLER	Vehicle Model SEBRING	Vehicle Year 1998	Current Odometer Reading
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Purchase Date 01-SEP-1998	Dealer's Name _____	Engine Size (CID/CC/L) _____	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☒ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07300000 13410000 02750010	Part Name(s) POWER TRAIN:TRANSMISSION:AUTOMATIC STRUCTURE:DOOR ASSEMBLY:FRAME AND PANEL TIRES:SIDEWALL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) 25	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

I HAVE HAD NOTHING BUT PROBLEMS OUT OF THIS CAR!! THE CAR WAS PURCHASED IN CHARLOTTE, BUT I LIVE IN SPARTANBURG, SO ALL SERVICE AND MAINTENANCE HAD BEEN PERFORMED AT QUALITY CHRYSLER (1030 N. CHURCH ST., SPARTANBURG, SC 29303; PHONE: 864/596-4550). THE TRANSMISSION WAS NOT SHIFTING CORRECTLY IN 11/98, BUT THEY COULDN'T FIND ANYTHING WRONG WITH IT AT THE DEALERSHIP. IT WOULD NOT MOVE WHEN PUT INTO REVERSE OR DRIVE. THEY FINALLY FOUND THE PROBLEM IN 6/98. STARTED HAVING ADDITIONAL PROBLEMS IN 11/99, AND THEY STATED ONCE AGAIN THAT THERE WAS NOT A PROBLEM. - THE DOOR PANELS HAVE COME OFF OF BOTH DOORS ON NUMEROUS OCCASIONS. BLEW A TIRE WHILE DRIVING APPROXIMATELY 25MPH. RIM APPEARS TO HAVE CUT THROUGH SIDE WALL. - HORN ON RIGHT SIDE OF STEERING WHEEL DOES

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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