

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

15-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717362

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1FTSW31F8XEE70754	FORD TRUCK	F350	1999	

Purchase Date 01-JUN-1999	Dealer's Name _____	Engine Size (CID/CC/L) <u>7.3 LI</u>	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☒ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06300000	Part Name(s) FUEL:FUEL INJECTION SYSTEM	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) <u>13-JAN-2000</u> Mileage at Failure(s) <u>3632</u> Vehicle Speed at Failure(s) <u>80</u>	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ENGINE DIED WHILE TRAVELING WITH WIFE AND SMALL CHILDREN IN TRUCK ON FREEWAY. FOLLOWING ENGINE FAILURE, BRAKES AND STEERING BECAME VERY DIFFICULT TO MANAGE WHILE COASTING OFF OF FREEWAY ONTO EXIT. TWO OF THESE INSTANCES OCCURRED WHILE DRIVING ON FREEWAY WITHIN 2 MONTHS OF EACH OTHER. ENGINE BEGAN SPUTTERING AND THEN DIED COMPLETELY WITHIN 10 SECONDS. THE TRUCK HAD TO BE TOWED TO SHAMROCK FORD IN DUBLIN AFTER EACH INCIDENT AND NO REPLACEMENT VEHICLE WAS OFFERED. AFTER BEING FIXED THE 1ST TIME THERE WAS A NOTICABLE LACK OF POWER AND FUEL CONSUMPTION INCREASED, LEADING TO THE SECOND FAILURE. I AM VERY FRUSTRATED THAT THE 40,000 DOLLAR "DREAM TRUCK" I PURCHASED IS A PILE OF UNRELIABLE JUNK. I BOUGHT A 5TH WHEEL TRAILER TO USE WITH THIS TRUCK.

CONTINUED ON BACK (SEE INSTRUCTIONS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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