Form Approved: O.M.B. No. 2127-0003

U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT
1-888-327-4236
www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received: 13-JAN-2000

Od_or ____ ____
rt_dt ____ ____
od_rt ____ ____
up_ltr ____ ____

Reference No. 717282

[redacted]

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ *YES* ☐ *NO*
In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN.) (Located at bottom of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
JA4LS31H3XP022941	MITSUBISHI TRUC	MONTERO	1999	

Purchase Date: 01-MAR-1999
☒ New ☐ Used

Dealer's Name _____
City _____ State _____ Zip Code _____

Engine Size (CID/CC/L 3.5
No Cylinders _____

☐ Turbo
☐ Diesel
☐ Gas
☒ Fuel Injection

Transmission Type	Antilock Brakes	Restrairt System	Cruise Control	Drive Train	Vehicle Type	Body Style
☐ Manual ☐ Automatic	☒ Yes ☐ No	☐ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbelt ☐ 2-Point Belt	☒ Yes ☐ No	☐ Front ☒ Rear ☐ 4-Wheel	☐ Car ☐ Van ☐ Minivan ☐ Other ☐ Sport Utl ☐ Truck ☐ Motorcycle	☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Component	Par. Name(s)	Location	Failed Part(s)
07300000 02100000	POWER TRAIN:TRANSMISSION:AUTOMATIC SUSPENSION:INDEPENDENT FRONT	☐ Left ☐ Right ☐ Front ☐ Rear	☐ Original ☐ Replacement

No of Failures	Date(s) of Failure(s) / Mileage at Failure(s) / Vehicle Speed at Failure(s)	Failed Part(s) Available?	NHTSA Previously Contacted?
3	Date(s) of Failure(s) 01-APR-1999 Mileage at Failure(s) 7000 Vehicle Speed at Failure(s) 35	☐ Yes ☐ No	☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash	Fire	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police
☐ Yes ☐ No	☐ Yes ☒ No				☐ Yes ☒ No

NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

PROBLEMS WITH TIRES WEARING BAD CHOP WEARING ON OUTSIDE AND IN THE MIDDLE, FRONT END SLANTED INWARD I BELIEVE CAUSING TIRES TO WEAR BADLY ALSO BAD VIBRATION COMING FROM FRONT END AS WELL TAKEN TO DEALER SEVERAL TIMES STILL NOT CORRECTED THEY SAY TIRES ARE BAD I REPLACED TIRES AT 18,700 MILES STILL DOING SAME THING NOTHTHING HAS CHANGED CAR IS STILL AT DEALER FOR REPAIR. AUTOMATIC TRANSMISSION AT A COLD START SEEMS LIKE IT DOES NOT TO GO HAS TROUBLE SHIFTING AND VERY HIGH RPMS AT 35 MPH TAKEN TO DREALER SEVERAL TIMES FOR SERVICE ON THIS THEY SAY IT IS NORMAL FOR THE MONTERO SPORT. FRONT END FEELS LOOSE WHEN DRIVING ON ROUGH TERRAIN FEELS LIKE BOTTOM IS GOING TO FALL OUT. SOMETIMES THE BRAKES FEEL LIKE THEY DON'T WANT TO WORK WHEN APPLIED QUIKLY. *AK

CONTINUED ON BACK PANEL

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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