

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

13-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717276

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on drivers side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
1GKEC16K0PJ753564	GMC	SUBURBAN	1993	

Purchase Date 01-OCT-1999	Dealer's Name _____	Engine Size (CID/CC/L) _____ 350	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Driverside Airbag ☐ Passengerside Airbag ☐ Motorbell ☐ 2-Point Belt	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☒ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Van ☐ Minivan ☐ Other _____ ☐ Sport Ult ☐ Truck ☐ Motorcycle	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 03250000	Part Name(s) BRAKES:HYDRAULIC:ANTI-SKID SYSTEM	Location ☐ Left ☐ Front ☐ Right ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 27-DEC-1999 Mileage at Failure(s) 00100 Vehicle Speed at Failure(s) 30	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☒ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

ON DRY, SMOOTH PAVEMENT MY WIFE WAS UNABLE TO PREVENT AN ACCIDENT BECAUSE OF THE ANTILOCK BRAKE SYSTEM. THE DRIVER IN FRONT OF MY WIFE CHANGED HIS MIND ABOUT ENTERING A LEFT TURN LANE AND WHIPPED HIS CAR BACK IN FRONT OF MY WIFE. BOTH THE DRIVER OF THE OTHER CAR AND MY WIFE THOUGHT THERE WAS ENOUGH SPACE BETWEEN THE VEHICLES TO AVOID AN ACCIDENT. SHE APPLIED THE BRAKES ONLY TO DISCOVER THE CAR WOULD NOT DE-ACCELERATE QUICK ENOUGH. SHE HAD BOTH FEET ON THE BREAK PEDAL AT THIS TIME. THE DEALER CHECKED THE ANTILOCK SYSTEM AND REPORTED IT WAS "FUNCTIONING AS DESIGNED". I PULLED THE FUSE SUPPLYING THE ANTILOCK SYSTEM AND DISCOVERED THE RIGHT REAR BRAKE WAS LOCKING UP SOONER THAN THE OTHERS. A SECOND CONTACT WITH THE DEALER INFORMED ME THE GM SYSTEM I

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

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