

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

11-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717231

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) 1FMEU18W7VLA34687	Vehicle Make FORD TRUCK	Vehicle Model EXPEDITION	Vehicle Year 1997	Current Odometer Reading
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Purchase Date 01-APR-1999	Dealer's Name _____	Engine Size (CID/CC/L) 4.8L	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☐ New ☒ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☐ Front ☐ Rear ☒ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 06410000	Part Name(s) FUEL-THROTTLE LINKAGES AND CONTROL-PEDAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 1	Date(s) of Failure(s) 11-JAN-2000 Mileage at Failure(s) 49200 Vehicle Speed at Failure(s) 50	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured 0	Number of Fatalities 0	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WHILE DRIVING AT 50 MPH, THE ACCELERATOR STUCK IN THE DOWN POSITION. THE EXPEDITION CONTINUED TO PICK-UP SPEED UNTIL I PUT THE TRANSMISSION IN NEUTRAL AND WAS ABLE TO PULL TO THE SIDE OF THE ROAD. THE ENGINE AT THIS POINT WAS RACING. WITH THE VEHICLE STOPPED, IT TOOK ME ABOUT 30 SECONDS TO PULL THE ACCELERATOR BACK UP WITH MY HAND. AT THIS POINT THE ACCELERATOR "POPPED" BACK INTO PLACE AND THE ENGINE STOPPED RACING. I HAD THE VEHICLE TOWED AND I HAVE ASKED THE MECHANIC TO SAVE ANY PARTS WHICH NEED TO BE REPLACED. I CANNOT BELIEVE THAT A VEHICLE OF THIS PRICE RANGE WOULD DO THIS AND I AM QUITE CONCERNED OVER THIS INCIDENT. COULD YOU E-MAIL OR CALL ME OR BOTH CONCERNING MY COMPLAINT AND HOW YOU PROCEED FROM THIS POINT? I AM VERY INTERESTED IN TRACKING THIS IS:

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.