

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

07-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

717024

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (Listed at front of windshield or drivers side) SAJHX1046XC857876	Vehicle Make JAGUAR	Vehicle Model JX8	Vehicle Year 1999	Current Odometer Reading
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Purchase Date	Dealer's Name _____	Engine Size (CID/CC/L) _____ V6	☐ Turbo ☐ Diesel ☐ Gas ☐ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☒ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☒ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☐ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 08540100 06011080 12421000	Par. Name(s) ELECTRICAL SYSTEM:IGNITION:SPARK CONTROL COMPUTER FUEL:LPG GAUGE:FLOAT:SENDER INTERIOR SYSTEMS:INSTRUMENT PANEL:GAUGE:INDICATOR:GA:	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures	Date(s) of Failure(s) _____ Mileage at Failure(s) _____ Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☐ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☐ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

DEALER SAID THEY HAD SEEN OTHER PROBLEMS WITH THE SPARK PLUG FAILURE. THEY REPLACED BOTH THE PLUGS AND FUEL GASKET AND FUEL SENDER AT NO CHARGE. I WAS LUCKY, THE CAR WAS PARKED IN OUR GARAGE WHEN IT FAILED. I HAD NO POWER AT ALL. IF I HAD BEEN ON THE ROAD AT NIGHT ALONE AND THE CAR FAILED, I COULD HAVE BEEN IN SERIOUS DANGER. WHEN I TRIED TO START THE CAR, IT WAS CLEAR IT WAS NOT THE BATTERY BECAUSE I HAD THE RADIO AND LIGHTS JUST NO TURN OVER OF THE ENGINE AT ALL. THE FUEL GAUGE WAS STICKING. WHEN I WOULD FILL THE TANK, OCCASIONALLY, THE DASH INDICATOR WOULD NOT REGISTER THE FILLING. THE NEEDLE EVENTUALLY, HOWEVER, WOULD COME UP TO INDICATE A FULL TANK. SOMETIMES, TURNING OFF THE ENGINE AND TURNING IT BACK ON WOULD CORRECT THE FAILURE. *AK

CONTINUED ON BACK (SEE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.