

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Data Received

06-JAN-2000

 Od_or _____
 Rt_dt _____
 Od_rt _____
 Up_ltr _____

Reference No.

716997

 Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) _____ (located at front of windshield on driver's side)	Vehicle Make	Vehicle Model	Vehicle Year	Current Odometer Reading
2P4GP44R8TR528272	PLYMOUTH TRUC	GRAND VOYAGE	1996	

Purchase Date 01-OCT-1995	Dealer's Name _____	Engine Size (CID/CC/L) 3.3	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☐ Automatic	Antilock Brakes ☒ Yes ☐ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☒ Yes ☐ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 10311000 11503000 13450000	Part Name(s) VISUAL SYSTEMS:WINDSHIELD WIPER/WASHER SWITCH VENTILATION:FRESH AIR:HEATER:DEFROSTER:DEFOGGER:FAN STRUCTURE:DOOR ASSEMBLY:LATCHES AND LOCKS	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 3	Date(s) of Failure(s) 24-NOV-1999 Mileage at Failure(s) 62500 Vehicle Speed at Failure(s) _____	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

THE WINDSHIELD WIPERS GO ON WHENEVER THEY WANT TO, AND THE WINDSHIELD WIPER SPEED VARIES WHEN SET ON LOW OR MEDIUM, THIS HAS BEEN A PROBLEM SINCE THE DAY WE PURCHASED THIS CAR. THE WINDSHIELD WIPER SWITCH HAS BEEN REPLACED 3 TIMES. 2 TIMES THE CAR WAS UNDER WARRANTY THIS LAST REPLACEMENT CHRYSLER PAID FOR THE PART AS GOODWILL, AND THE DEALER CHARGED ME \$68.00. THE WIPER SPEED STILL VARIES (THE PROBLEM HAS NOT BEEN FIXED). WE HAVE ALSO HAD THE WEATHER STRIPPING REPLACED 3 TIMES AND IT IS STILL FALLING OFF. THE BLOWER MOTOR FOR THE FAN DOES NOT WORK ON ALL SPEEDS THE FAN MOTOR WAS REPLACED ONCE UNDER WARRANTY AND AGAIN ON 11/24 FOR WHICH CHRYSLER PAID FOR THE PARTS AND THE DEALER CHARGED ME \$102.00. BOTH SLIDING DOORS CAN NOT BE OPENED FROM THE INSIDE. THE DC

CONTINUED ON BACK (REVERSE)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.