

U.S. Department
of TransportationNational Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire (VOQ)

NATIONWIDE 1-888-DASH-2-DOT

1-888-327-4236

www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 258

Date Received

06-JAN-2000

 Od_or _____
 Rt_dt _____
 od_rt _____
 up_ltr _____

Reference No.

716987

Do you authorize NHTSA to provide a copy of report to the manufacturer of your vehicle? ☐ YES ☐ NO
 In the absence of an authorization, NHTSA WILL NOT provide your name and address to the vehicle manufacturer.

Signature of Owner _____ Date ____/____/____

VEHICLE INFORMATION

Vehicle Ident. No. (VIN) (located at front of windshield on drivers side) KMHVD14N0XU472655	Vehicle Make HYUNDAI	Vehicle Model ACCENT	Vehicle Year 1999	Current Odometer Reading
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Purchase Date 01-MAY-1999	Dealer's Name _____	Engine Size (CID/CC/L) 1.5SOH	☐ Turbo ☐ Diesel ☐ Gas ☒ Fuel Injection
☒ New ☐ Used	City _____ State _____ Zip Code _____	No Cylinders _____	

Transmission Type ☐ Manual ☒ Automatic	Antilock Brakes ☐ Yes ☒ No	Restraint System ☐ 3-Point Belt ☐ Motorbell ☐ Driverside Airbag ☐ 2-Point Belt ☐ Passengerside Airbag	Cruise Control ☐ Yes ☒ No	Drive Train ☒ Front ☐ Rear ☐ 4-Wheel	Vehicle Type ☐ Car ☐ Sport Ult ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other _____	Body Style ☐ 2-Door ☐ 4-Door ☐ Stationwagon ☐ Pick Up Truck ☒ Other _____
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FAILED COMPONENT(S)/PART(S) INFORMATION

Component 07200000	Part Name(s) POWER TRAIN:TRANSMISSION:STANDARD:MANUAL	Location ☐ Left ☐ Right ☐ Front ☐ Rear	Failed Part(s) ☐ Original ☐ Replacement
No of Failures 2	Date(s) of Failure(s) 30-DEC-1999 Mileage at Failure(s) 14227 Vehicle Speed at Failure(s) 10	Failed Part(s) Available? ☐ Yes ☐ No	NHTSA Previously Contacted? ☐ Yes ☐ No

APPLICATION INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies) on the back of this form)

Crash ☐ Yes ☐ No	Fire ☐ Yes ☒ No	Number of Persons Injured	Number of Fatalities	Estimated Property Damage	Reported to Police ☐ Yes ☒ No
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NARRATIVE DESCRIPTION OF FAILURE(S), INCIDENT(S), INJURY(IES)

WE BROUGHT THIS CAR IN MAY OF 1999. AT 4,000 MILES THE TRANSMISSION BLEW A LARGE HOLE AND ALMOST CAUSED US TOO HAVE AN ACCIDENT. THIS PROBLEM WAS FIXED FOR US, AT NO COST TO US. UNDER WARRANTY. ON 12/30/99 WE HAD THE CAR TOWED TO THE DEALER BECAUSE THE CAR WAS MAKING A CLICKING NOISE. WHEN THEY DID AN INSPECTION THEY TOLD US THAT THE CAR NEED A NEW TRANSMISSION. THEY TOLD US THAT THIS TIME IT WAS BECAUSE OF ABUSE. THE CAR IS DRIVEN BY MYSELF, MY HUSBAND & ALSO MY SON. THIS REPAIR WE HAD TO PAY FOR. MY CONCERN IS THAT WE THINK THAT HYUNDAI SHOULD HONOR THE WARRANTY, AND REFUND US THE MONEY THAT WE PAID ALREADY FOR THE REPAIR. WE THINK THAT THIS IS A DEFECT ON THE TRANSMISSION AND WE SHOULD NOT HAVE TO PAY FOR THIS. *AK

CONTINUED ON BACK (RELEAS)

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.